INcompass Healthcare

2023 ANNUAL REPORT
to the Community

Exceptional Care for Everyone

ABOUT INCOMPASS HEALTHCARE

INcompass Healthcare, formerly Community Mental Health Center 'CMHC', was the region's first comprehensive behavioral health organization. Today, we have added many services to meet the needs of our communities. We are proud to be our community's trusted partner in healthcare.

OUR SERVICES

We offer numerous services to meet the needs of Dearborn, Franklin, Ripley, Ohio, and Switzerland County residents. Here are a few of the main services we offer-

01. Behavioral Health

02. Addictions Services

03. Primary Care

04. Community Based Services

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LEADERSHIP AT INCOMPASS HEALTHCARE

Board of Directors

Dr. Andrew Poltrack, President - Ripley County

Edwin Krause, Vice President - Franklin County

Patti Gillman, Secretary - Dearborn County

Bridget Davidson, Treasurer - Dearborn County

Douglas A. Garner - Dearborn County

Allen Goodman - Dearborn County

James Thatcher - Dearborn County
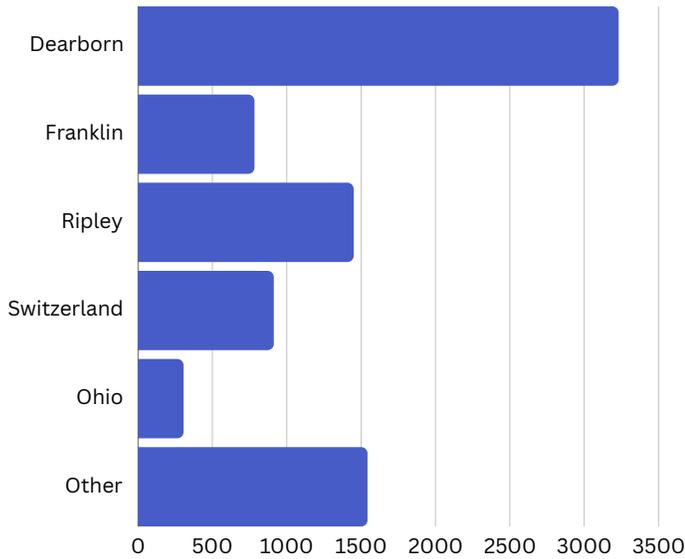
Ryan Marshall - Switzerland County

Executive Staff

Greg Duncan, MSW, LCSW - President and Chief Executive Officer

Diane Young, MSW, LCSW, LISW - Chief Clinical Officer

Eric Busch, MBA, CPA - Chief Financial Officer

Hasan Bakhtier, MD, MPH - Medical Director

Emily Walston, MAPC - Director of Human Resources

Charlotte Ipach, Retired - Director of Quality Improvement

Bridget Bascom-Hinkle, LCSW - Director of Community Support Services

Megan Carnes, MS, LMHC - Director of Adult, Child, and Family Services

Martin Justice, MBA, LMHC, LCAC - Director of Comprehensive Recovery Services

Tracy Mock, LMHC - Director of Certified Community Behavioral Health Clinic

John McKinley, BS - Director of Information Technology

Dawn Skaggs, RHIT - Health Information Manager

Lisa Weber, HS - Patient Accounts Manager

Nicole Kinney, MPA - Marketing and Community Relations Specialist

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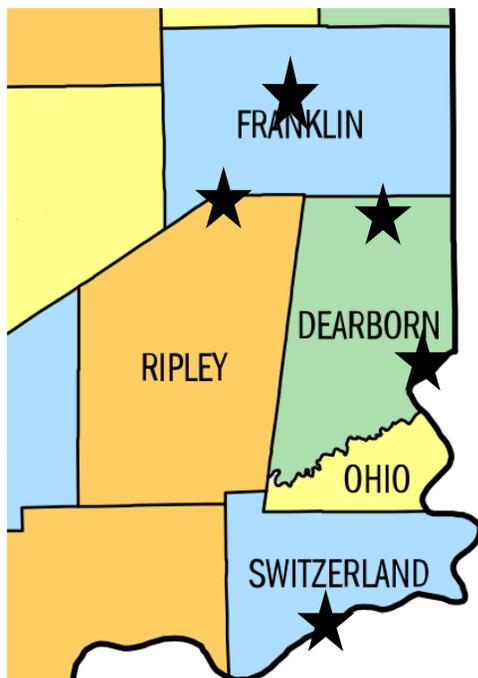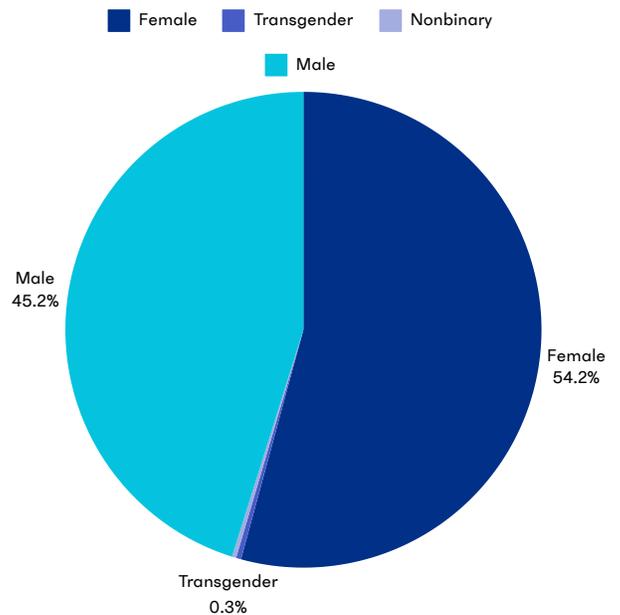
PATIENT DATA

Total Patients: 17,849

Total Unduplicated Patients: 8,227

PATIENTS BY COUNTY OF RESIDENCE

PATIENTS BY GENDER

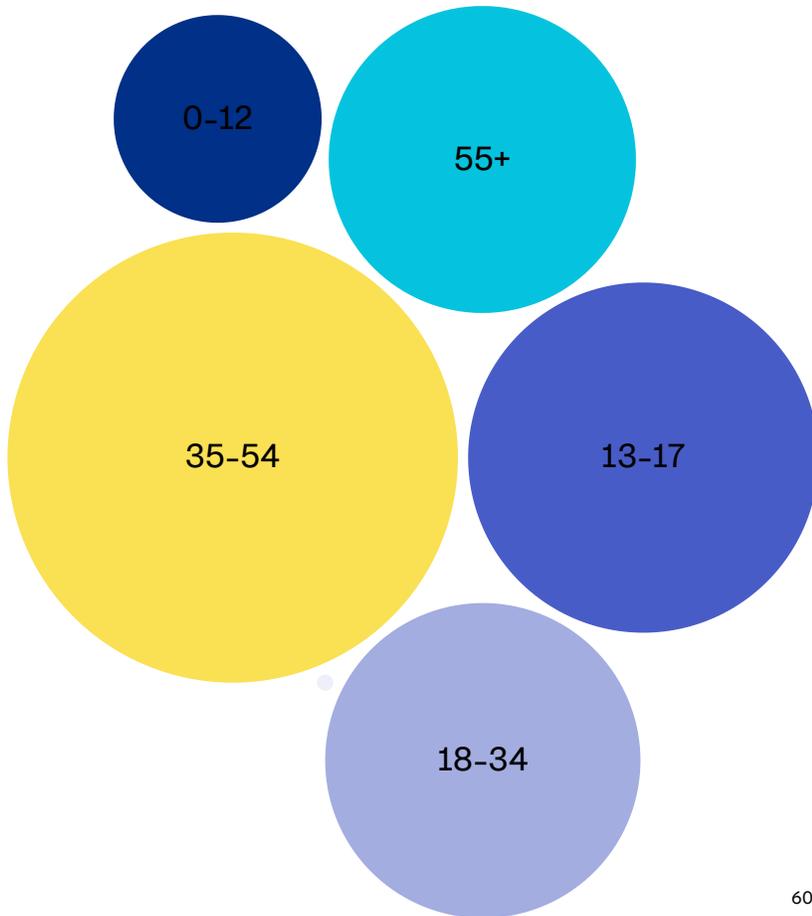Female ■ Transgender ■ Nonbinary

■ Male

Male
45.2%

Female
54.2%

Transgender
0.3%

LOCATIONS

We serve Hoosiers in Dearborn, Ripley, Franklin, Ohio, and Switzerland County

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PATIENT DATA CONTINUED

PATIENTS BY AGE

0-12

55+

35-54

13-17

18-34

INPATIENT ADMISSIONS BY MONTH
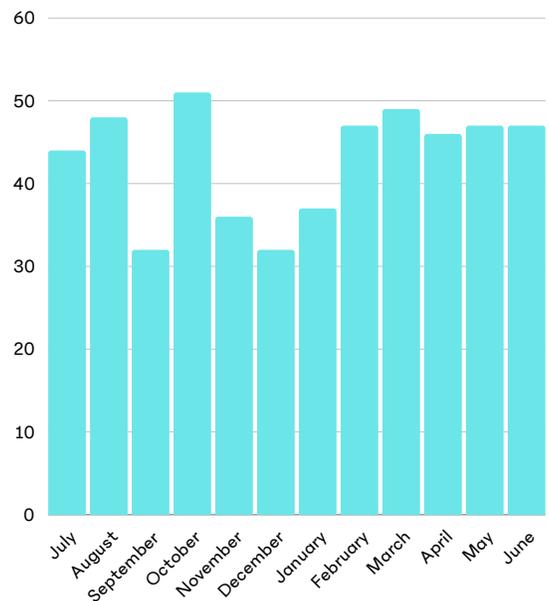
INPATIENT UNIT DATA

Admissions: 516 Patients

Average Daily Census: 7.27 Patients

Average Length of Stay: 5.10 Days

(INPATIENT DATA IS FOR FISCAL YEAR 2023)

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FINANCIAL REPORT

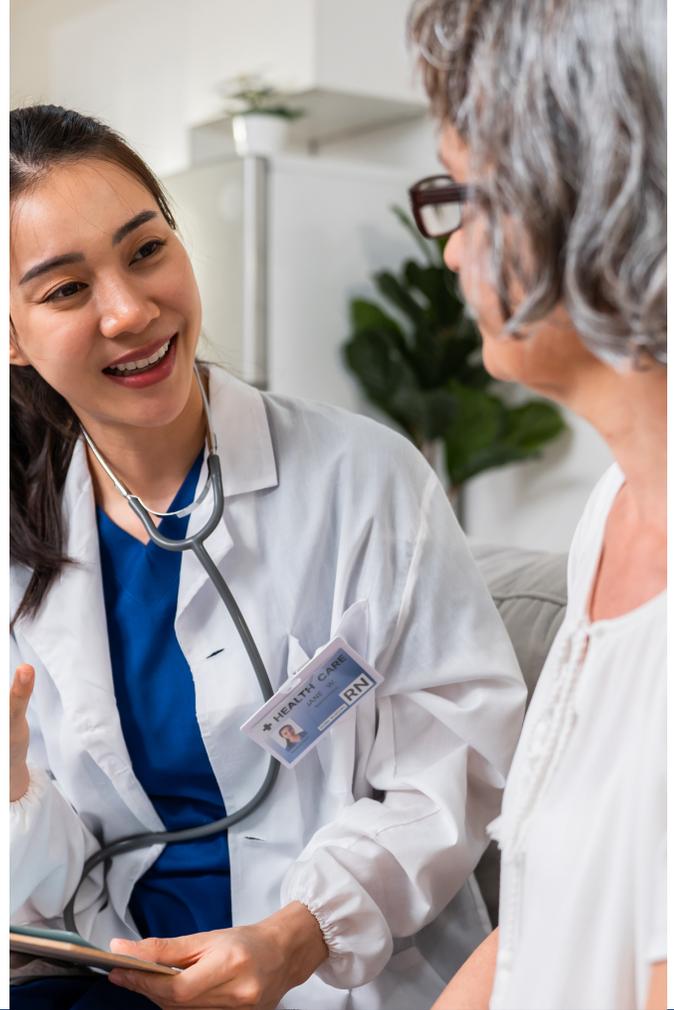*The following is audited financial information of Community Mental Health Center, Inc DBA INcompass Healthcare as of June 30, 2023*

Patient Service Revenues	
Total Value of Services Provided	$ 25,651,554
Less Charity Care	(662,261)
Less Contractual Adjustments	(7,151,316)
Less Bad Debt	(885,447)
Net Patient Service Revenue	**16,952,530**
Public Support	
State Funds	1,878,971
County and Local Funds	807,377
Federal Funds	3,294,374
Medicaid Funds Recovery	1,736,327
Other Funding Sources	1,113,403
Total Public Support	**8,830,452**
Total Revenues	**25,782,982**
Expenses	
Wages and Benefits	19,320,548
Operating Expenses	3,229,152
Facilities, Transportation, Contractual	2,168,226
Depreciation	857,521
Total Expenses	**25,575,447**
Change in Net Assets from Operations	**$ 207,535**

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2023 NEWS

2023 was a great year for INcompass Healthcare, formerly known as CMHC. We saw increased retention rates, higher employee morale, and more recruiting. We focused on providing staff with development opportunities that will greatly impact their work. Finally, we worked on improving our relationship with our community by participating in more jobs fairs, health fairs, community events, and spending time volunteering.

We improved our arrows of services and options through changes and expansions including providing quicker access to care, a mobile crisis unit, a crisis care center, and much more!

MEET EMILY WALSTON

Our new Director of Human Resources started in May of 2023. She brings with her nearly 7 years of HR experience and 15 years of management experience in a fast-paced environment. She has a Masters of Arts in Professional Counceling degree from McKendree University. Welcome, Emily!

SMARTCARE

In February 2023, we officially transitioned our electronic health record platform to SmartCare. This has increased efficiency for our staff and led to quicker care for clients. In the future, we are excited to launch the Patient Portal for clients to see their records in real-time.

LOOKING FORWARD

In January 2024, CMHC rebranded to INcompass Healthcare. This rebrand is a renewed dedication to providing exception care for everyone. This exciting change has increased company moral and re-engaged clients, while giving us the opportunity to recruit new clients and team members through various medias.

The new name has a special meaning for us. It signifies that we are here to help guide Hoosiers on their journey to wellness and recovery.

Exceptional Care for Everyone

OUR PROMISE

KEEP IN TOUCH

INcompass Healthcare

■ www.incompasshc.org

■ Phone: 812-537-1302