

**INCOMPASS HEALTHCARE**

# **ANNUAL REPORT FY2025**

**JULY 1, 2024 - JUNE 30, 2025**



*Incompass staff strengthening suicide-prevention skills through the two-day ASSIST training*

# OUR PURPOSE

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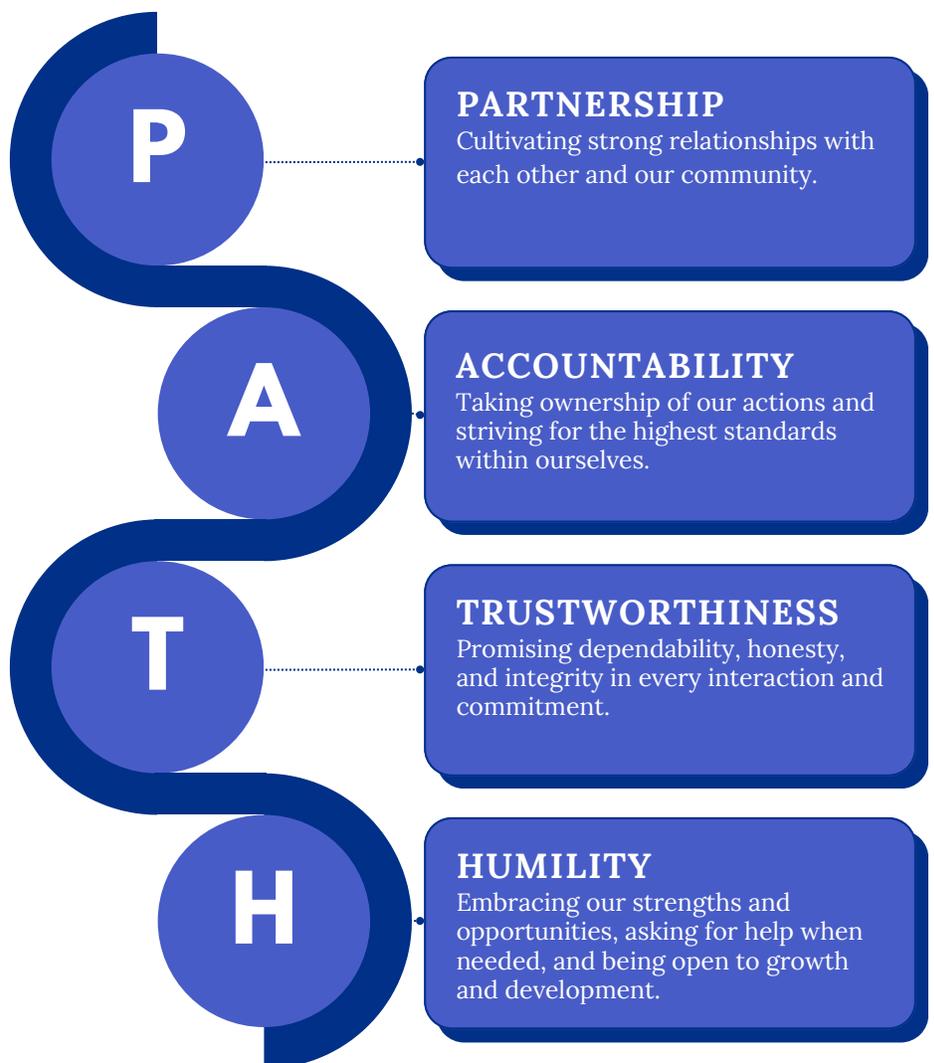
## MISSION

Incompass Healthcare is committed to providing **exceptional care for everyone.**

## VISION

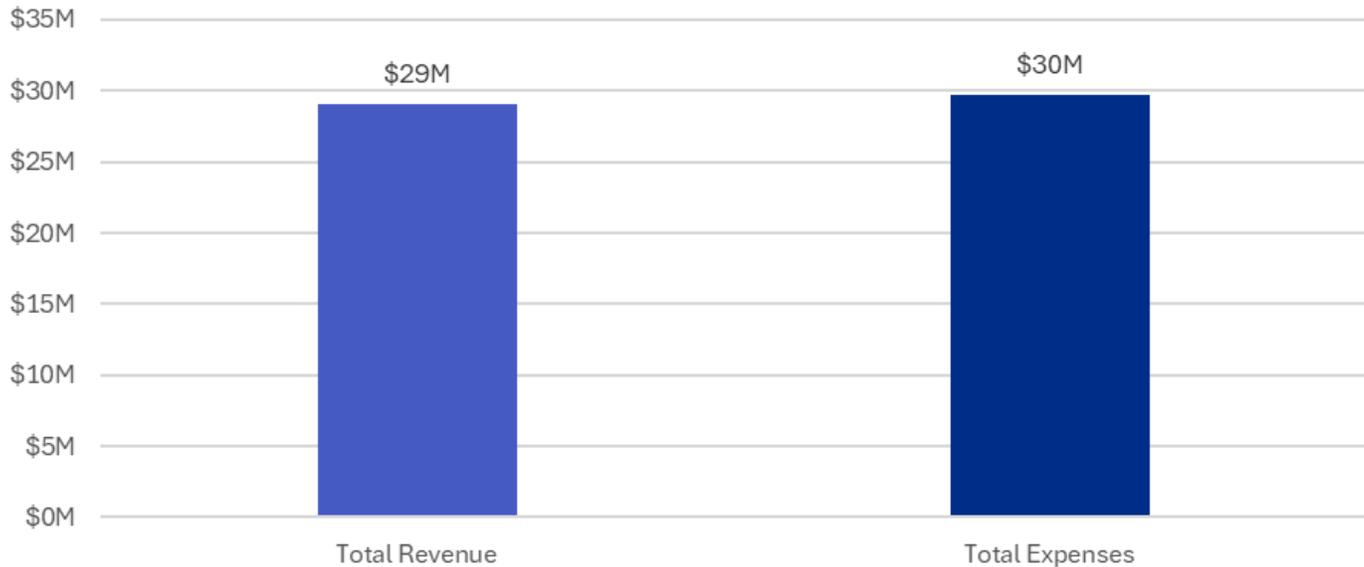
To ensure that every person in our community has access to compassionate, comprehensive care on their path to wellness and recovery.

## VALUES



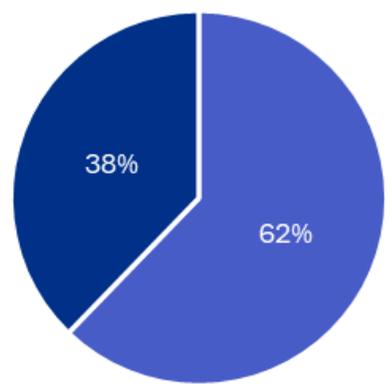
# FINANCIAL STATEMENT

Revenue vs. Expenses Snapshot



For the fiscal year ending June 30, 2025, INcompass Healthcare reported total revenue of \$29.1 million. Patient service revenue was generated through the delivery of clinical care and patient support services, including residential programs. Total expenses for the year were \$29.7 million, driven primarily by wages and benefits for approximately 340 staff, along with other essential operational costs.

Where Our Funding Comes From

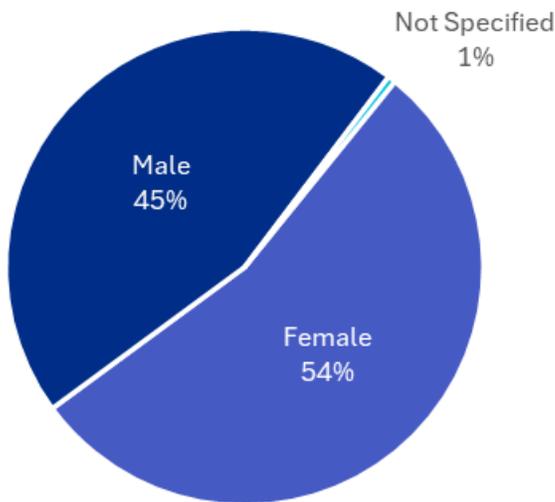


■ Net Patient Service Revenue ■ Total Public Support

# PATIENTS SERVED

## 6,844 DISTINCT CLIENTS

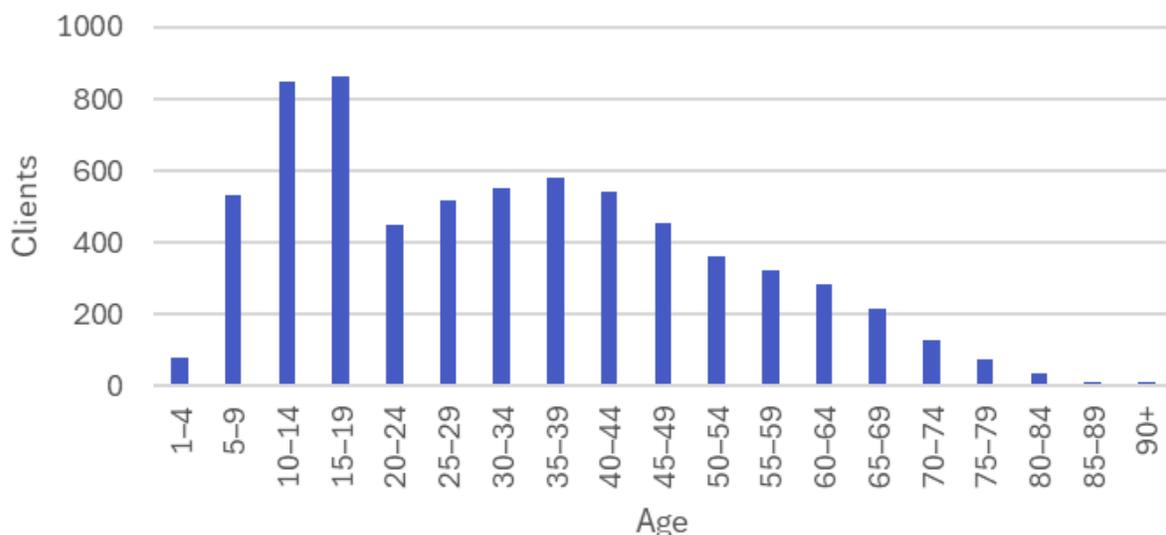
Clients by Sex



Race	Number of Clients
White/Caucasian	6,262
Black/African American	95
American Indian	26
Asian	11
Alaskan Native	3
Native Hawaiian or Other Pacific Islander	6
Unknown/Not Specified	601

\*Some clients may have selected more than one race resulting in higher total than distinct clients

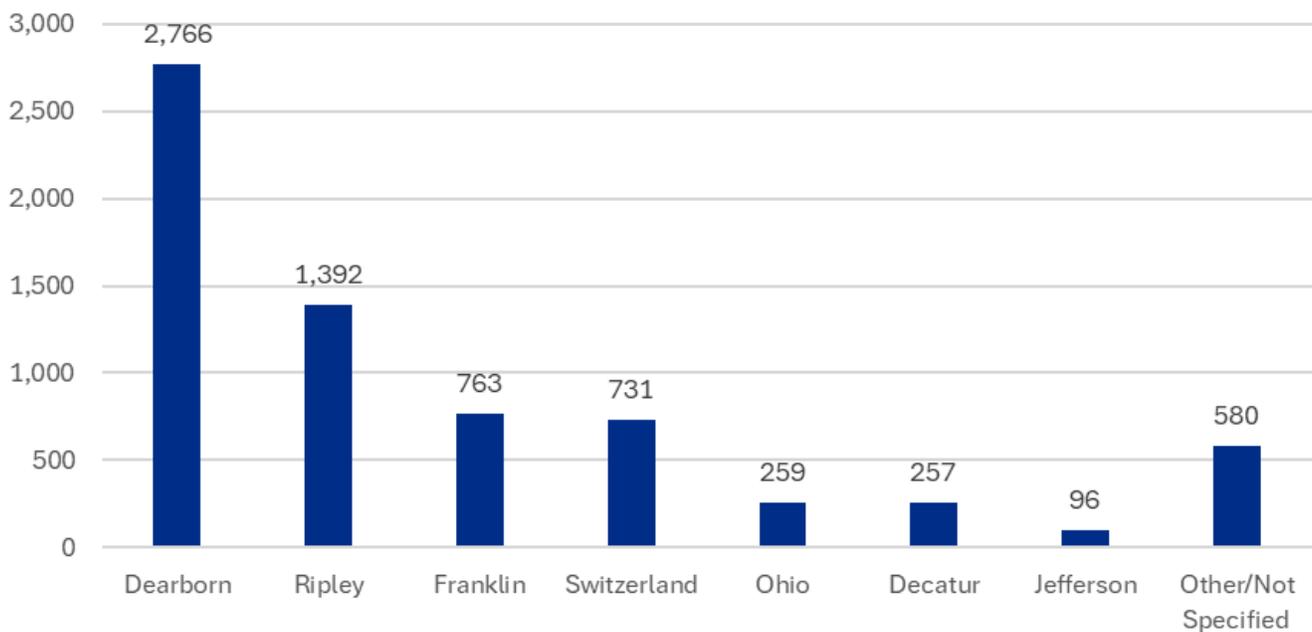
Clients by Age



# PATIENTS SERVED

## CONTINUED

Clients by County



The majority of clients served live within our five-county service area: Dearborn, Ripley, Switzerland, Ohio, and Franklin. Dearborn (41%) and Ripley (21%) account for the largest client populations, with smaller numbers from Franklin (11%), Switzerland (11%), and surrounding counties. While INcompass Healthcare primarily serves its core region, it also extends care to individuals from neighboring areas as needed.

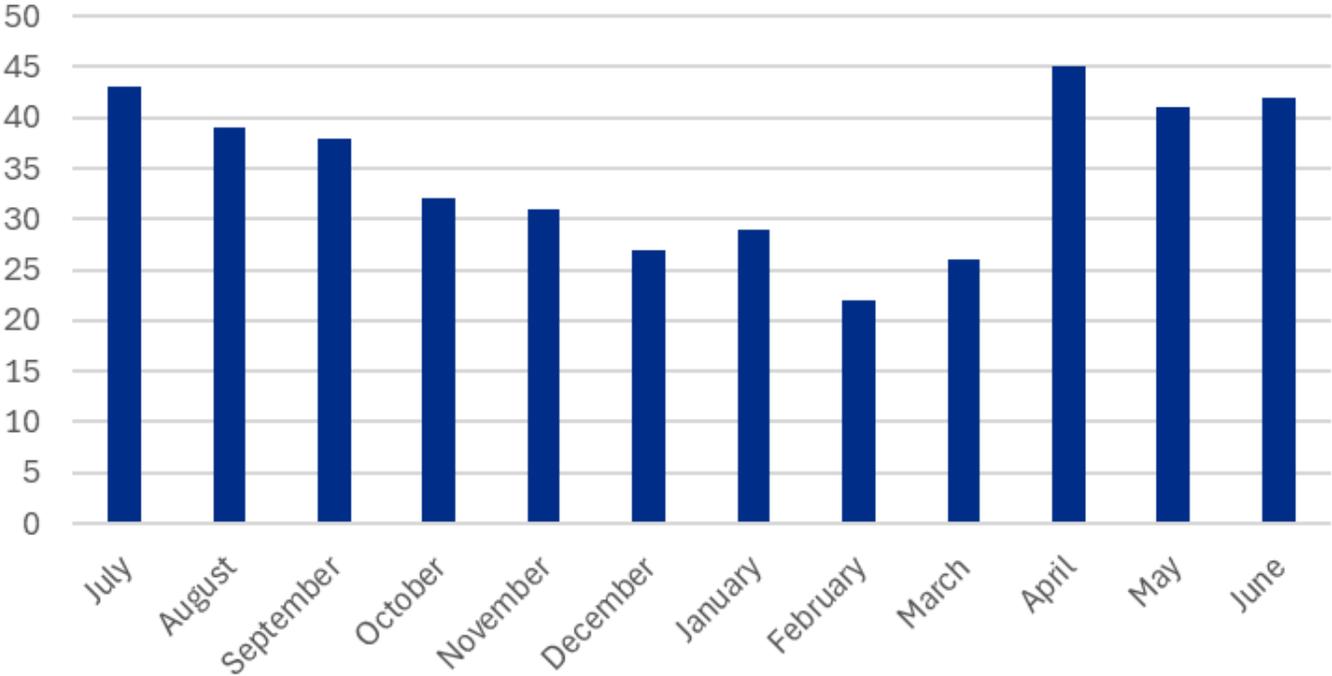
# INPATIENT DATA



**415 PATIENTS**

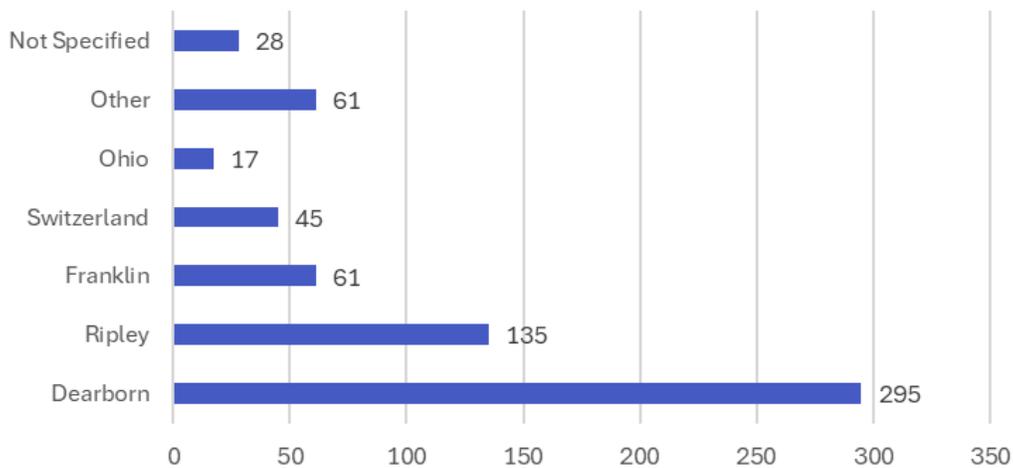
**6.46 DAYS  
AVERAGE LENGTH OF STAY**

Inpatient Admissions by Month

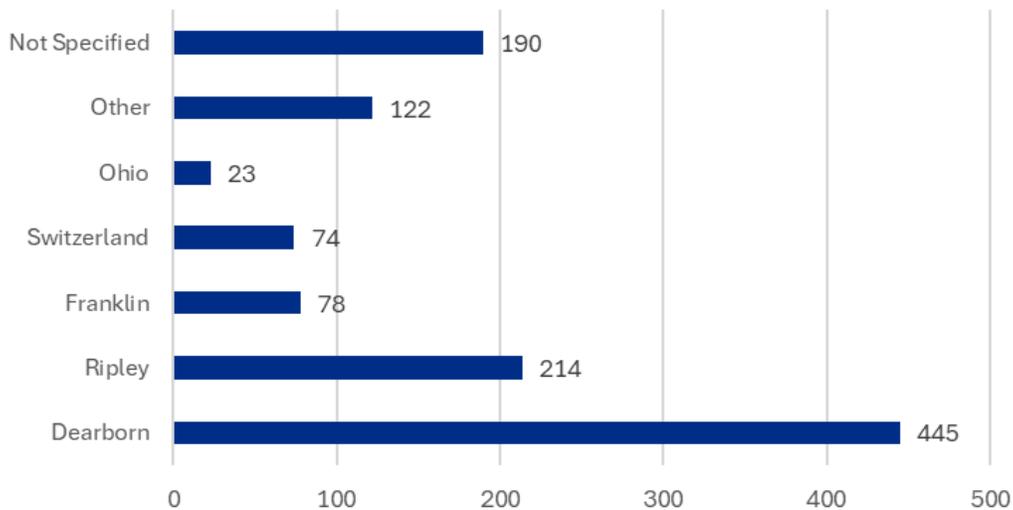


# CRISIS SERVICES

Crisis Care Center Clients by County



Mobile Crisis Clients by County



# PROGRAM IMPACT

## ZERO SUICIDE INITIATIVE



*Incompass staff strengthening suicide-prevention skills through the two-day ASIST training*

Zero Suicide is a system-wide commitment and quality-improvement framework focused on eliminating preventable suicide among individuals receiving care in health and behavioral health settings. It is grounded in the belief that suicide is preventable when organizations are proactive, coordinated, and equipped with effective training and clear clinical pathways.

In 2024, the organization launched a workforce survey to assess suicide-prevention practices, achieving an 84% staff participation rate. Insights from the survey guided agency-wide improvements, including enhanced trainings and strengthened clinical pathways. To date, 72 staff members have completed the two-day Applied Suicide Intervention Skills Training (ASIST), the majority of staff have completed Question, Persuade, and Refer (QPR) training to recognize suicide warning signs and learn how to take action, and the organization continues to provide suicide-prevention training to members of the community.

# GET INVOLVED

Our community is at the heart of everything we do. By volunteering, attending events, partnering with us, or spreading awareness of our mission, you help create real change. Your support makes it possible to reach more people, strengthen local connections, and provide vital care to individuals and families who need it most. Together, we are building healthier, stronger communities for the future.



Staff engaging with community members at a local event

**Thank you for supporting us!**



South Intensive Family Services and School-Based Facilitator Teams celebrating the holidays

# LEADERSHIP OVERVIEW

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## **Board of Directors**

Dr. Andrew Poltrack, President - Ripley County  
Edwin Krause, Vice President - Franklin County  
Patti Gillman, Secretary - Dearborn County  
Bridget Davidson, Treasurer - Dearborn County  
Douglas A. Garner - Dearborn County  
Allen Goodman - Dearborn County  
James Thatcher - Dearborn County  
Ryan Marshall - Switzerland County  
Colleen Lay - Switzerland County

## **Executive Staff**

Greg Duncan, LCSW - President and Chief Executive Officer  
Diane Young, LCSW - Chief Clinical Officer  
Eric Busch, MBA, CPA - Chief Financial Officer  
Emily Walston, MAPC - Chief Human Resources Officer  
Dr. Elijah Wilder, DO - Medical Director